



## CLÁUDIA RIBEIRO DE ALMEIDA

PhD Cláudia Ribeiro de Almeida - Adjunt Professor at University of the Algarve. She has a Postdoctoral Degree in Tourism (University of Aveiro), a PhD in Tourism (University of Aveiro), a master's in Total Quality Management in Services (Polithecnic University of Cataluña), a first degree in Marketing and a bachelor degree in Tourism (University of the Algarve). Since 1996 she is a lecturer at University of the Algarve in the Tourism Department, teaching in areas such as Tourism Operations, Transport Operations, Management of Tourism Attractions, Marketing of Tourism Operations, Tourism and Development, Events Management, Events Marketing and also Quality Management in Tourism. Cláudia is a member of CIEO (Centre of Spatial and Organizational Dynamics). She has written several articles about airlines, airports, residential tourism, partnerships, coopetition and quality in tourism. She has recently published a book about Airports and Residential Tourism (in Portuguese). She is also co-author of the book Tourisms: Mobilities and Territories (in Portuguese).